

Your Student Insurance Website

IMPORTANT FEATURES AND DEFINITIONS FOR YOU

1 On the Home Page:

— POLICY WORDING

The legal contract between you and StudyInsured™, with details of what your insurance will and will not cover

— SUMMARY OF BENEFITS

A short list of what your policy covers, available in many languages from the drop-down menu

— CLAIM FORM

A form that needs to be submitted with your receipts and medical notes from each doctor's visit (unless Assistance has instructed you not to do so)

2 Under the Products Tab:

— VISITOR TO CANADA INSURANCE

Friends or family members who visit you in Canada can buy their own travel insurance here

3 Under the Services Tab:

— SEEING A DOCTOR

What you need to do when you need medical help

— CLAIMS

How to submit a claim online, via email, by fax or by post

— INSURANCE 101

Information about how insurance works

— HEALTH SERVICES

Access to the online portal for the Stay Healthy at School program and the Find A Doctor tool

4 Under the Resources Tab:

— ARTICLES

Related to insurance, health, wellness, education, and travel

— FAQ

Answers to commonly asked questions

5 Under the Contact Tab, you can find:

— CUSTOMER SERVICE

Questions about your coverage or about travel arrangements for other travellers can be directed to our Insurance Solutions team

CALL US FOR ASSISTANCE

TOLL-FREE **1.866.883.9787**
WORLDWIDE **+1 416.640.7865**

StudyInsured™ Assistance is available 24/7 to help with:

- Locating the nearest medical facility
- Coordinating billing
- Questions about coverage
- Submitting a claim
- Arranging emergency transportation

Notify StudyInsured™ Assistance within 48 hours if you:

- Need to be hospitalized for any reason
- Require surgery of any kind (including dental)
- Need an MRI or CT scan
- Need air transportation
- Need medical attention outside Canada